

DRiBOND Concrete Overlay Solutions, LLC

Limited 7-Year Warranty

What Does This Limited 7-year Warranty Cover?

This warranty covers all DRiBOND® Products used in residential and commercial installations subject to light traffic that are within the scope of the terms set forth below. This warranty only applies to DRiBOND® Products that have been used within 3 months of purchase and stored in a cool, dry place. Exposure to water or excessive humidity prior to application voids any warranty. DRiBOND Concrete Overlay Solutions, LLC does not warrant or guarantee installers' finished work. DRiBOND Concrete Overlay Solutions, LLC warrants that its Products will be free from manufacturing defects when used in accordance with (a) our technical data sheets and other written instructions in effect on the date of its application or installation, (b) applicable building codes and regulations, and (c) standard industry practices. For purposes of this warranty, DRiBOND® Products currently include: DRiBOND® and the ST300 Screed Tool. It is a condition of warranty coverage that the DRiBOND® Products are used for their intended purpose and that the area and materials used in conjunction with any DRiBOND® Product are properly prepared and of such quality so as to not break or deteriorate when coming into contact with any DRiBOND® Product. No representation, promise, pre-approval, affirmation, statement, or demonstration by any employee or agent of DRiBOND Concrete Overlay Solutions, LLC shall modify or supersede the terms of this warranty.

How Long Does Coverage Last?

This limited 7-year warranty is valid for 7 years after date of purchase so long as the application remains unchanged and is non-transferable. The warranty for the DRiBOND® Product purchased is only covered up to the actual price paid by the consumer for the DRiBOND® Product, proof of purchase required, and does not cover the cost of installation, application or replacement of any pavers, tile installed, or other material used in conjunction with any DRiBOND® Product. To the extent permitted by law, all other warranties, including, but not limited to, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS EXPRESS LIMITED WARRANTY, but some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty: (a) shall commence on the date of purchase of the DRiBOND® Product and shall end as specified in this warranty; (b) is limited to the original user and is non-transferable; (c) replaces all previous warranties; (d) applies only to specified DRiBOND Concrete Overlay Solutions, LLC Products used on the original application or installation; (e) applies so long as the Products application remains unchanged

from its initial installation; and (f) applies only to product(s) purchased and installed within the United States on or after **March 26, 2026**. The substitution, alteration, or addition of any foreign matter or material to a DRiBOND® Product will void this warranty.

What Does This Warranty Not Cover?

DRiBOND Concrete Overlay Solutions, LLC will not be liable for damage or loss resulting from the following: structural failure; inadequate surface or sub-surface; improper preparation of concrete or substrate; Acts of God, including, but not limited to hurricane, flooding, earthquake, or other types of natural disasters; product misuse or abuse; failure to comply with our technical data sheets or other written instructions, applicable building codes or regulations, or standard industry practices; efflorescence and shading inherent in all cementitious products; surface or substrate moisture or damage; wear and tear from normal usage; cracking due to structural movement, excessive deflection, or other failure of the substrate; failure to use and properly maintain the proper jointing material between hardscape pavers; failure to use and properly maintain exterior-grade silicone sealant around edges and transitions where water infiltration is a concern; and failure to store, use, install, cure, or maintain the product in strict accordance with our specifications and instructions. This Warranty does not cover the costs of installation or application nor the cost of any pavers, tiles, or other product or material used with any DRiBOND® product but is limited to the actual purchase price of the DRiBOND® product, with proof of purchase required. It has been noted that the use of DRiBOND® Products on newly poured and not fully cured concrete may tend to pull coloring and chemicals from the newly poured concrete. Concrete should be fully cured before DRiBOND® is screeded over the concrete. Concrete curing duration depends on four key parameters – cement type, mixture ingredients, ambient temperature, and humidity. As a general rule of thumb, concrete is fully cured and has reached its maximum strength after 28 days. DRiBOND should not be used in subaqueous conditions and is not intended for applications that are prone to extended water submersion. DRiBOND® does not warrant the color or shading of its product as this can change due to efflorescence, humidity, cure time, materials used in conjunction with DRiBOND® Products and other factors.

What Will DRiBOND Concrete Overlay Solutions, LLC Do to Address Problems?

If our products are proven defective within this warranty, DRiBOND Concrete Overlay Solutions, LLC will provide replacement product for only the specific portion of the original installation requiring replacement. Efflorescence is a normal occurrence with cementitious products and is not a defect. This shall be your sole and exclusive remedy. IN NO EVENT SHALL DRiBOND Concrete Overlay Solutions, LLC BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF SALES OR PROFITS; BUSINESS

INTERRUPTION OR DOWNTIME; INCREASED EXPENSE OF OPERATION; DAMAGE TO OTHER MATERIALS OR PROPERTY; OR LOSS OF USE OF PROPERTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How Do I Get Warranty Service?

Within fifteen (15) days after discovering an alleged manufacturing defect in any DRiBOND® Product(s), you must contact DRiBOND Concrete Overlay Solutions, LLC at www.Dribondsolutions.com or in writing at the following address:

DRiBOND Concrete Overlay Solutions, LLC
1380 E. Jefferson Avenue
Detroit, MI 48207

Office: (888) 717-4010

Email: info@dribondsolutions.com

Website: www.dribondsolutions.com

Include with your notice of claim (a) a brief description of the alleged defect, (b) a set of pictures showing the alleged defect or affected area, (c) the lot number printed on the DRiBOND® packaging, and (d) sales receipt, invoice, or other proof of purchase. DRiBOND Concrete Overlay Solutions, LLC shall have the right, but not the obligation, to inspect, test, and obtain samples at the property of the installation site that is the subject of a warranty claim, or to retain a third party to perform such services for it, in order to evaluate the validity of the claim. Any repair or replacement of allegedly defective product before DRiBOND Concrete Overlay Solutions, LLC has performed its evaluation shall render this warranty null and void. For additional information about our products and warranties, please call (888) 717-4010 or visit our web site at www.dribondsolutions.com.

Note that this warranty gives you specific legal rights, and you also may have other rights which vary from state to state.